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BEFORE THE ARIZONA CORPORATION

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**COMMISSIONERS**

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2013 AUG 28 P 3:34

AZ CORP COMMISSION  
DOCKET CONTROL

IN THE MATTER OF THE APPLICATION OF )  
BOOMERANG WIRELESS, LLC FOR )  
DESIGNATION AS A WIRELESS ELIGIBLE )  
TELECOMMUNICATIONS CARRIER IN THE )  
STATE OF ARIZONA (LOW INCOME ONLY). )

DOCKET NO. T-20861A-12-0415

**NOTICE OF FILING  
COMPLIANCE -  
INFORMATIONAL TARIFF**

In compliance with Decision No. 73998, Boomerang Wireless, LLC, through undersigned counsel, hereby files its tariff setting forth rates, terms and/or conditions regarding its Lifeline offerings in Arizona.

RESPECTFULLY SUBMITTED this 25<sup>th</sup> day of August 2013.

ROSHKA DEWULF & PATTEN, PLC

By

Michael W. Patten

One Arizona Center

400 East Van Buren Street, Suite 800

Phoenix, Arizona 85004

Attorneys for Boomerang Wireless, LLC

Arizona Corporation Commission  
**DOCKETED**

AUG 28 2013

DOCKETED BY

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1 Original and 13 copies of the foregoing  
2 filed this 28<sup>th</sup> day of August 2013 with:

3 Docket Control  
4 Arizona Corporation Commission  
5 1200 West Washington Street  
6 Phoenix, Arizona 85007

7 Copy of the foregoing hand-delivered/mailed  
8 this 28<sup>th</sup> day of August 2013 to:

9 Brian Bozzo  
10 Compliance, Utilities Division  
11 Arizona Corporation Commission  
12 1200 West Washington  
13 Phoenix, Arizona 85007

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By Mary Ippolito

**ARIZONA**  
**INFORMATIONAL WIRELESS SERVICES TARIFF**  
**OF BOOMERANG WIRELESS, LLC**  
**D/B/A enTouch Wireless**

This tariff is provided for information purposes only and contains the descriptions, regulations, and rates applicable to the furnishing of competitive Commercial Mobile Radio Services provided by Boomerang Wireless, LLC d/b/a enTouch Wireless within the State of Arizona where the Company is designated as an eligible telecommunications carrier.

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**ISSUED: August 28, 2013**

**EFFECTIVE: August 28, 2013**

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**CHECK SHEET**

The pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below contain all changes from the original tariff pages that are in effect as of the date on the bottom of this page.

Page	Revision	Page	Revision
1	Original	28	Revised
2	Revised	29	Original
3	Revised	30	Revised
4	Original	31	Original
5	Original	32	Original
6	Original	33	Revised
7	Original	34	Revised
8	Original	35	Original
9	Original	36	Original
10	Original	37	Original
11	Original	38	Original
12	Original	39	Original
13	Original	40	Original
14	Original	41	Original
15	Original	42	Original
16	Original	43	Original
17	Original	44	Original
18	Original	45	Original
19	Original	46	Original
20	Original	47	Original
21	Original	48	Original
22	Original	49	Original
23	Original	50	Original
24	Original	51	Original
25	Original	52	Original
26	Revised	53	Original
27	Original		

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### **EXPLANATION OF SYMBOLS**

The following symbols shall be used in this Tariff for the purpose indicated below:

- (C) To signify changed text of regulation.
- (D) To signify decreased rate.
- (I) To signify increased rate.
- (M) To signify a move in location of text.
- (N) To signify new rate or regulation.
- (O) To signify omissions.
- (T) To signify a change in text but no change in rate or regulation.

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**TARIFF FORMAT SHEET**

- A. Page Numbering - Page numbers appear in the upper-right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added, the page appears as a decimal. For example, a new sheet added between Sheets 14 and 15 would be 14.1
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4<sup>th</sup> revised Sheet 14 cancels the third revised Sheet 14. Because of deferrals, notice periods, etc., the most current page number on file with the Commission is not always the Tariff page in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
- 2.
  - 2.1
  - 2.1.1
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i)
  - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheet - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remained the same, just revised revision levels on the same sheets). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current page on file with the Commission.

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### **APPLICATION OF TARIFF**

This tariff contains the descriptions, regulation and rates applicable to the furnishing of Lifeline Services utilizing the competitive Commercial Mobile Radio Services provided by Boomerang Wireless, LLC d/b/a enTouch Wireless within the State of Arizona. This tariff is on file with the Arizona Corporation Commission. Copies may be inspected via the Company's website or during normal business hours at the Company's principle place of business at 955 Kacena Road, Suite A, Hiawatha, Iowa 52233.

A complete listing of the Terms and Conditions applicable to the furnishing of the Company's wireless service is available on the Company's website at [www.enTouchwireless.com](http://www.enTouchwireless.com).

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## SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

**Activation** - Configuration of a wireless phone so that it is ready to be used to transmit and receive calls on the wireless network.

**Airtime** - Total time that a wireless phone is in connected and in use for talking. This includes use for calls both received and placed.

**Authentication** - A feature used to reduce fraud by confirming the identity of a phone to the wireless network.

**Call Waiting** - A feature that allows a user to be notified of another incoming call while a call is already in progress, and gives the user the ability to answer the second call while the first call remains on hold.

**Caller ID** - A feature that displays a caller's telephone number and/or name before the call is answered.

**Carrier** - A company that provides telecommunications services.

**Cellular** - Type of wireless communication that is most familiar to mobile phones users. Called 'cellular' because the system uses many base stations to divide a service area into multiple 'cells'. Cellular calls are transferred from base station to base station as a user travels from cell to cell.

**Commission** – The Arizona Corporation Commission.

**Company, Boomerang Wireless, LLC d/b/a enTouch Wireless** – Used throughout this tariff to mean Boomerang Wireless, LLC, an Iowa limited liability company.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS (cont'd)**

**Coverage Area** - The geographic area served by a wireless system; Same as Service Area.

**De-enrollment** – The process that removes a customer from the Lifeline program and the Company ceases to make a claim for Universal Service Fund subsidy.

**Designated Service Area** – The portion of the Company's Service Area in which it has been authorized to serve eligible Lifeline Subscribers as an ETC.

**Economic Unit** – As used herein means all adult individuals contributing to and sharing in the income and expenses of a household.

**ETC** – Eligible Telecommunications Carrier.

**Handset** - Any hand held device used to transmit and receive calls from a wireless system. Also known as a wireless phone, a cellular phone, a mobile phone, a pes phone and many other terms.

**No Service Indicator** - A feature of wireless phones that tells the user that wireless service is unavailable in a particular location. Usually an LED on the handset.

**Prepaid Cellular/Wireless** - A service plan that allows Subscribers to pay in advance for wireless service.

**Roaming** - Using your wireless phone in an area outside its home coverage area. There is usually an additional charge for roaming.

**Service Area** - The geographic area served by a wireless system; Same as Coverage Area.

**Service Plan** - A contract between a wireless carrier and a Subscriber that details the terms of the wireless service including rates for access and per minute usage.

**SMS (Short Messaging System)** - A feature of PCS phones that allows users to receive and sometimes transmit short text messages using their wireless phone.

**Subscriber** - A cellular phone user.

**Suspension of Service** – Stops all incoming and outgoing calls from the Company phone

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS (cont'd)**

except for 911 and Customer Service via dialing 611.

**Termination of Service** – Stops all incoming and outgoing calls including emergency services (9-1-1 calls). The phone is deactivated.

**USF** – Federal Universal Service Fund.

**Voice Mail** - A system that answers calls and allows users to reply to, save, delete or forward messages.

**Wireless Carrier** - A company that provides wireless telecommunications services.

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## SECTION 2. REGULATIONS

### 2.1 Terms and Conditions

#### 2.1.1 General

- A. The information following is not intended to represent all of the Terms and Conditions applicable to the provision and use of the Company's wireless service. A complete listing can be found on the Company's website located at [www.enTouchwireless.com](http://www.enTouchwireless.com).

#### 2.1.2 Application of Informational Tariff

- A. This Informational Tariff contains the regulations, terms, conditions and charges applicable to the provision of basic Lifeline Service utilizing wireless service within the Company's Designated Service Area.

#### 2.1.3 Eligible Telecommunications Carrier Service Area

- A. The Designated Service Area consists of the geographical area in which the Company is authorized to serve universal service to eligible subscribers.
- B. The Company has no obligation to provide wireless services outside the Designated Service Area or outside the Company's service territory.

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## **SECTION 2 – REGULATIONS CONT'D**

### **2.1.4 Subscriber Responsibility**

- A. The Subscriber is responsible for payment of all charges for services furnished to the Subscriber.
- B. All ordinary expense of maintenance and repair in connection with equipment, facilities, and services provided by the Company is borne by the Company unless otherwise specified elsewhere. In case of damage to or destruction of any of the Company's instruments or accessories due to the negligence or willful act of the Subscriber and not due to ordinary wear and tear, the Subscriber will be held responsible for the cost of restoring the equipment to its original condition, or of replacing the equipment destroyed. The Company may suspend a Subscriber's service while Subscriber effectuates replacement or repair of equipment. In the case of a mobile handset, a Subscriber may pay an equipment replacement fee of \$25.00.
- C. The Subscriber is required to reimburse the Company for loss, through theft, of equipment or apparatus furnished by the Company.
- D. The customer must notify the Company of a change in address and provide the new address within 30 days of moving.

### **2.1.5 Maintenance and Repair**

- A. To the extent not encompassed herein, the subscriber is solely responsible for all maintenance and repair on Company provided equipment.

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## **SECTION 2 – REGULATIONS CONT'D**

### **2.1.6 Equipment Arrangements**

- A. As further described in Section 3.1.2, the Company will provide eligible Subscribers with an E911 compliant handheld phone. This equipment may be provided at no additional charge. At the Company's discretion, subscribers may also provide their own equipment, provided it is compatible with the Company's network and complies with the FCC's rules.
- B. Company provided equipment will be as follows dependent upon the service provided:
1. A handheld mobile phone kit that operates in the 850-1900 MHz frequency range.
  2. The kit will include an AC charger.
  3. The Company reserves the right to provide subscribers a refurbished handset.
  4. The Company reserves the right to provide subscribers any type of available handset that will work on the Company's network. Subscribers have no right to expect or demand a particular make or model handset.
  5. Any warranties on the phones are limited warranties extended by the manufacturer(s). The Company has no liability in connection with the phones for the manufacturers' acts or omissions.
  6. Defective handsets will be repaired or replaced at the Company's option.
  7. Subscribers are responsible for the cost of returning defective handsets. The Company will absorb all charges necessary to ship a repaired or replacement handset to customer.

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**SECTION 2 – REGULATIONS CONT'D**

**2.1.7 Liability of the Company**

**A. Limitations**

1. Subscriber acknowledges that the wireless service may not be completely private and is of such nature that wireless may be interrupted, lost or limited for many reasons other than the negligence of the Company, including, but not limited to, dialing errors, power failures, leaving wireless coverage area, malfunctioning equipment, interruptions in the Company's interconnections to wireline, wireless, or interexchange carriers, "dead spots" or other incomplete coverage areas within Company's local service area.
2. Company shall not be liable for any damages arising from the causes listed above, or any other causes beyond the direct and exclusive control of the Company.
3. Company's liability for its own negligence or any other reason may not in any event exceed the prorated charge for service during the period damages occurred.
4. In no event shall the Company be liable for any special, incidental or consequential damages, losses or injuries.
5. Subscriber agrees to indemnify Company and hold Company harmless from all suits, liabilities, cost and claims of any kind arising out of any actions omissions or use of the service or a cellular station of or by customer, any user or any other individual or entity with customer's or any user's consent.

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## **SECTION 2 – REGULATIONS CONT'D**

6. The Company does not transmit messages but offers the use of its facilities, when available, for communications between parties.
7. The Subscriber indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the Subscriber; and against all other claims arising out of any act or omission of the Subscriber in connection with facilities provided by the Company.
8. When the facilities of other companies are used in establishing connection to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other company or companies and their agents, servants or employees.

### **2.1.8 Advance Payment for Service**

- A. Charges for service must be paid by the Subscriber in advance in a form acceptable to the retailer. If the customer purchases services on-line, they will need to use a debit card, credit card or other payment as determined acceptable to the Company.

### **2.1.9 Assigning and Changing of Telephone Numbers**

- A. The Subscriber has no property right in the telephone number and the Company may change the telephone number of a Subscriber whenever the Company considers it necessary in the conduct of the Company's business.

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## **SECTION 2 – REGULATIONS CONT'D**

### **2.1.10 Termination of Service**

- A. The Company may terminate service, with notice, for the following reasons:
1. Due to Subscriber's breach of any provision of the Company's rules, terms and conditions or due to Subscriber's violation of any applicable rule, regulation or tariff or reasonable standards of the Company.
  2. Due to Subscriber's use of foul, obscene or profane language over the lines of the Company.
  3. Due to Subscriber's use of the service fraudulently or in violation of any laws, rules or regulations.
  4. Any use of service that interferes with another Subscriber's service or that is used for any purpose other than communication.
  5. Subscriber's use of Directory Assistance to obtain a name, address or telephone number for any purpose other than to facilitate the making of a telephone call shall constitute an abuse of the service.
  6. Subscriber's failure to top up within 30-calendar days after de-enrollment from the Lifeline program.
- B. Once a termination of service has been completed, service will be reestablished on the Lifeline subscriber's previously issued Company phone only upon the basis of a new application for service.

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## **SECTION 2 – REGULATIONS CONT'D**

### **2.1.11 Customer Initiated Cancellation of Service**

- A. In the event that a customer wishes to no longer receive Lifeline service, the customer is allowed a 24-hour time frame after notifying the Customer Service Department before service is actually disconnected.

### **2.1.12 Limitations on Service Obligations**

- A. The Company may, at its discretion, suspend service to a Subscriber for up to three (3) months (a) at the Subscriber's request (other than a Lifeline subscriber), or (b) for noncompliance with the Terms of Service which is susceptible to cure, or (c) if they have used all their minutes up.
- B. The Company reserves the right to refuse an application for service made by a present or former Subscriber who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied.
- C. The Company may refuse to return a Subscriber's applicable paid charges where the Subscriber has previously ordered the same or similar product(s) or service(s) and cancelled such same or similar product or service.
- D. When an application for service, for which special engineering must be undertaken is canceled in whole or in part before service is established, the applicant or Subscriber is required, on demand, to reimburse the Company for all expense incurred in connection with the application for service and the installation of the required equipment and facilities before notice of cancellation is received. Such charges are not to exceed the service, construction and termination charges otherwise applicable if the service had been established.

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### **SECTION 3. DESCRIPTION OF SERVICE**

#### **3.1 WIRELESS SERVICE**

##### **3.1.1 Service Conditions**

- A. Services are limited to the operating range and capacity of the Company's wireless system in the Company's service area and may be changed from time to time.
- B. Service depends on over-the-air radio transmissions. Many factors beyond the Company's control may affect the Company's ability to make and receive calls on the Company wireless handset and the quality of those calls including, but not limited to, the location, the conditions of the atmosphere, terrain, nearby buildings and other structures, network capacity issues, system outages or failures of equipment to operate as expected, a problem that occurs with service we purchase from someone else, system upgrades, performance of maintenance work, accidents or other events outside of the Company control. As a result, Services, including calls or attempted calls to emergency services, may be interrupted, may fail, or may be below normal quality levels. The Company takes no responsibility for service interruptions or problems caused by factors beyond the Company control.
- C. Statements by the Company's employees, representatives, or agents regarding system coverage is intended to describe approximate coverage and should not be interpreted to mean that Service will be available without interruption.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

- D. Subscribers agree to hold the Company harmless against any and all claims, demands, actions, or other causes of action (including actions by third parties) arising out of the use or attempted use of the service.
- E. Consistent with cellular industry practices, airtime may be deducted for outbound calls exceeding 15 seconds in situations in where the calling party does not answer or if there is a busy signal.
- F. Service is available to Lifeline qualified consumers who make a reasonable request at charges and under the terms and conditions contained in and throughout this tariff.
- G. Lifeline qualified Subscribers may purchase amounts of airtime on a prepaid basis in denominations described in Section 3.1.7 of this Tariff. Airtime is valid and available for use as detailed in Section 3.1.3 of this Tariff.

**3.1.2 Activating and using a Company Lifeline Handset.**

- A. Eligible Lifeline Subscribers will receive a standard E911 compliance handset at no charge. The standard handset is further described in Section 2.1.6. Existing Company Subscribers who qualify for Company Lifeline Service and who would like to use their existing handset are requested to call 1-800-516-0414 or contact the Company representative via the web at [www.enTouchwireless.com](http://www.enTouchwireless.com).

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

**3.1.3 Airtime Usage**

- A. Company customers receive a finite amount of minutes and SMS messages, if applicable, each month as determined by their Lifeline plan described in Section 3.1.6 of this Tariff.
- B. A standard cellular call is considered to be a call that does not include the following types of usage:
  - 1. informational services;
  - 2. directory assistance or operator services;
  - 3. multi-media usage;
  - 4. text messaging;
  - 5. other usage as determined applicable by the Company.
- C. Deduction of minutes for a completed call from a customer's handset will begin when the SEND key is pressed and will end when either party ends the call, rounded up to the nearest minute. Call detail records will only be provided where required by applicable law.
- D. Airtime minutes do not have any cash value. The purchase of a Company Wireless Prepaid Wireless airtime card is non-refundable.
- E. The Company's Prepaid Wireless airtime cards, airtime rate plans, and card denominations are subject to change without prior notice.
- F. The Company's customers may purchase and use a Company handset with any Company approved prepaid wireless airtime cards. (See section 3.1.7 of this Tariff.)
- G. Minutes used for calls to 911 or customer service by dialing 611 from their Company phone, including use of the IVR system, will not be deducted from a Lifeline customer's account.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

**3.1.4 Emergency Calls**

- A. There is no deduction of minutes for 911 emergency service calls.
- B. The Company's handsets can reach 911 Emergency services regardless of minutes remaining on the handset.
- C. As previously stated, many factors beyond the Company's control may affect the ability to make and receive calls on a Company Wireless handset, which include, but are not limited to, atmospheric conditions, terrain, nearby buildings and other structures, network capacity issues, system outages or failures of equipment to operate as expected, a problem that occurs with service we purchase from someone else, system upgrades, performance of maintenance work, accidents or other events outside of the Company's control. If a customer is in an area where the handset is searching for a wireless signal or where there is no wireless signal or wireless service, it is highly probable that a call to 911 will not go through. Subscribers should not rely solely on the Company handsets in an emergency situation. In an emergency, locate the nearest landline phone and call for help. The Company takes no responsibility for service interruptions or problems caused by factors beyond the Company's control.
- D. Statements by the Company, its employees, representatives, or agents regarding system coverage is intended to describe approximate coverage and should not be interpreted to mean that Service will available without interruption.

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**ISSUED: August 28, 2013**

**EFFECTIVE: August 28, 2013**

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

**3.1.5 Rates and Charges**

**A. General**

1. Subscribers are responsible for paying all charges including, but not limited to 1) charges for optional Service features selected by the Subscriber, if applicable; 2) Service reconnections charges; 3) replacement phone charges, if applicable; 4) mailing and handling charges other than the initial phone distribution; and 3) all applicable surcharges, fees, taxes, and regulatory charges related to optional services features selected. Subscribers are responsible for all charges applicable to Subscriber handset service, whether or not Subscriber was the user of the wireless phone. The Company will automatically deduct applicable charges from the Subscriber's available minutes.
2. Changes to a surcharge, fee or tax will become effective as provided by the taxing authority and change to applicable contribution amounts for the USF and other regulatory charges shall become effective immediately.

**B. Directory Assistance**

1. Subscribers may access Directory Assistance service from their Company Wireless handset.
2. Directory assistance calls are free of charge.
3. Minutes for Directory Assistance are automatically deducted from the subscriber's balance of available minutes.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

**C. Replacement Fee**

1. There is a Replacement Fee of \$25.00 for the exchange of your phone for another phone or other equipment. Equipment will not be shipped until after the company receives the Replacement Fee. The customer may pay the Replacement Fee by sending a money order or prepaying via credit card.
2. The Replacement fee will be waived for replacement of defective handsets (does not apply to breakage caused by customer negligence or water damage) returned complete with all accessories that came with the handset, in the original box with all materials and package inserts, within 30 days of receiving the handset. The Company requires receipt of the Replacement Fee for phones returned after the first 30 days and before the replacement phone is shipped.
3. Though replacement phone will require reactivation of the Number, a customer will be assessed either the Replacement Fee or the Reactivation Fee, but not both.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

**D.     Reactivation Fee**

1.     The Company may deactivate services to any Number:
  - a.     without prior notice to the customer if the Company suspects any unlawful or fraudulent use of the Number.
  - b.     upon the customer's notification to the Company of loss or theft.
2.     There is a Reactivation Fee of \$25.00 to reactivate your phone. The customer will need to send a money order or prepay via credit card before Services are reactivated.
3.     If the reactivation is for a Replacement phone, then the customer will be required to pay either the Reactivation Fee or Replacement Fee, but not both.

**E.     Mailing and Handling charges**

1.     The Customer is responsible for the mailing and handling charges associated with returning any phones or equipment to the Company.
2.     Reserved for future use.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

**F. Short Message Service (SMS) Text Messaging**

1. Unless otherwise indicated in the wireless Lifeline service plan information, customers who subscribe to the Company's SMS Text Messaging Service will have one (1) minute deducted from the customer's balance of available minutes for each text.
2. The Company does not offer Premium SMS Text Messaging Service.
3. The Company's SMS Text Messaging Service requires certain equipment. Most handsets are capable of receiving text messages, however, sending text messages requires two-way SMS capable equipment.
4. SMS Text Messaging rate applies per message per address sent to and per message received. The Company reserves the right to charge additional rates to any SMS usage exceeding the Lifeline Plan or generated by "short codes."

**G. Roaming**

1. Customers are not able to use their service outside of the Company's Designated Service Area.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

**H. Multi-Media Services**

1. The Company does not at this time offer Multi-Media Services (“MMS”).
2. If the Company does in the future offer MMS services, charges will apply in addition to standard usage charges and will be automatically deducted for a customer’s balance of available minutes and or units.
3. Reserved for future use.

**I. International Calling**

1. The Company reserves the right to block calls to any international location without notice, and to suspend or terminate international calling capability without notice. Call Forwarding is blocked to all international locations.
2. The Company reserves the right to require subscribers, in order to complete an international call, the requirement to first dial a toll free number; or enter a “pound code;” or a “short code;” or a “star code” in order to complete the call.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)****3.1.6 Lifeline Airtime Plans and Pricing – Lifeline Assisted Service**

- A. Eligible Lifeline Subscribers may elect one (1) of the following options, each of which include a free handset, local and Domestic/National long distance calling, 10 mb Data, and selected custom calling features at no charge, including calls to 911, Caller ID, Call Waiting, and Voicemail in addition to the free voice services detailed below: (T)
1. **125 Free Monthly Minute Plan:** Receive 125 units that rollover where 1 minute and 1 text equals 1 unit,. The plan includes all custom calling features at no cost to the Subscriber each month the customer remains eligible for Lifeline service. Rollover units continue to rollover for one (1) month, and if unused will expire on the monthly service date 60 days from the date upon which initially credited to the Subscriber. Rollover units do not transfer if the customer changes calling plans; or (T)
  2. **250 Free Monthly Minute Plan:** Receive 250 units without rollover where 1 minute equals 1 unit and 1 text equals 1 unit. The plan includes all custom calling features at no cost to the Subscriber each month the customer remains eligible for Lifeline service. (T)
  3. **1000 Plus Bundle Plan:** (TRIBAL Offering Only.) This plan offers 1000 minutes per month for voice and text. Lifeline free minutes are automatically posted each month on the Lifeline customer's service date. Tribal plan only available to Tribal members who reside on the reservation and meet the eligibility criteria. There is no roll over of minutes. (N)
- B. The above described plans are available to eligible Lifeline customers for the monthly price of \$0.00, after application of the federal Lifeline subsidy.
- C. Eligibility criteria for the Lifeline program is in section 3.2.2 of this Tariff.
- D. Lifeline Customers will be able to supplement their Lifeline plan minutes by purchasing additional airtime, which is not part of the Lifeline plan offerings, at authorized retail outlets located throughout the designated service area in denominations as indicated in Section 3.1.7 below.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)****3.1.7 Purchased Airtime**

- A. The Company's Airtime cards (referred to as top up cards) may be purchased to add additional minutes to existing Lifeline plans (described in Section 3.1.6 of this Tariff), or as stand-alone plans for previous Lifeline customers who continue to use their Company phone after de-enrollment from the Lifeline Program.
1. Company's Airtime cards, which are not regulated by the Lifeline program, are available in stores under the brand names of ReadyMobilePCS and Airfair. Contact customer service by dialing 611 from the Company phone as to where the top up cards may be purchased.
  2. Company's Airtime cards are available in various denominations which contain predefined minutes and text service as noted in the chart below:

**ReadyMobilePCS Top Ups Plans:**

Denomination	\$5.00	\$10.00	\$10.00	\$15.00	\$15.00	\$30.00	\$30.00	\$50.00	\$7.00	\$20.00	\$30.00
Days of Use	10	3	7	7	10	14	30	30	7	30	30
Minutes									100	500	1,000
Peak Minutes											
N/W Minutes											
Texts									200	1,000	1,200
Units (Min+Text)	50										

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)****Airfair Top Up Plans:**

	<b>Units</b>	<b>(min or text)</b>	<b>Data</b>	<b>Rollover</b>	<b>Days</b>
\$5	0		100 MB	N	30
\$10	0		300 MB	N	30
\$20	1200		20MB	N	30
\$30	UNLTD	talk/text	0	N	30
\$50	UNLTD	talk/text	UNLTD	N	30

- B. “Days of Use” begin when the top up card is activated, triggering the days available to use the applicable bundle of minutes. When the Days of Use expire, access to the bundle of minutes will cease and any unused minutes associated with the bundle will expire.
- C. “Peak Minutes” are Monday through Friday, from 7:00AM to 9:00PM local time.
- D. “N/W Minutes” or “Night/Weekend Minutes”: Night Minutes are 9:01PM to 6:59AM. Weekend Minutes begin 9:01PM on Fridays and continue until 6:59AM on Mondays.
- E. Unused purchased additional airtime expires based on the denomination purchased (see chart above).
- F. Purchased airtime can be utilized for both voice calling and SMS messaging. One (1) SMS message equates to one (1) minute of airtime.

(N)

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

**3.1.8 Maintaining an Active Account – Lifeline Assisted Service**

- A. If the Company has a reasonable basis to believe that one of its Lifeline Subscribers no longer meets the eligibility criteria, the Company will notify the Subscriber of impending de-enrollment unless the Subscriber demonstrates eligibility within thirty (30) days.
- B. Subscribers enrolled on the Company's Lifeline program will have active service while enrolled on the Lifeline program. If de-enrolled for any reason whatsoever from the Lifeline program the Subscriber's service will default to the Non-Lifeline status. Subscriber will have up to 30 days to purchase and load airtime to in order to maintain an active account.
- C. Once service has been deactivated, the Company may reassign a previously assigned phone number to a different end user.

**3.2 Wireless Lifeline Program**

- A. The Company's Lifeline Program is a wireless telecommunications service that provides free monthly units to qualified low-income consumers.
- B. Qualified consumers will have the ability to acquire wireless service that includes a free handset, local and domestic long-distance calling and selected customer calling features that does not require credit check, deposit, or contract. Qualified customers may choose from the plans listed in Section 3.1.6 of this Tariff.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

**3.2.2 Eligibility Criteria for Low-Income Assistance (Lifeline)**

- A. Eligibility is determined based on income or participation in assistance programs closely related to and based on income.
- B. In Arizona, Subscribers are eligible if their annual household income is at or below 150% of the Federal Poverty Guidelines or if the Subscriber participates in at least one of the approved public assistance programs, as indicated below:
  - 1. Federal Public Housing Assistance (Section 8-FPHA)
  - 2. Supplemental Nutrition Assistance Program (SNAP)
  - 3. Medicaid
  - 4. Low Income Home Energy Assistance Program (LIHEAP)
  - 5. Supplemental Security Income (SSI)
  - 6. National School Lunch Program's (Free program only)
  - 7. Temporary Assistance for Needy Families (TANF)
  - 8. KidsCare
  - 9. State Children's Health Insurance Program (SCHIP)

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

- C. Only one lifeline benefit is available per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A lifeline household is not permitted to receive lifeline benefits from multiple providers.
- D. One Low-income credit is available per Economic Unit.
- E. Telephone service must be in the name of the individual receiving the benefit, or qualifying through a dependent, may be in the name of the parent/guardian of the dependent.
- F. Lifeline service is a non-transferable benefit. It cannot be transferred to another individual, including a low-income consumer.

**3.2.3 Certification and Recertification of Eligibility for Low-Income Programs**

- A. Certification and Recertification are the processes by which eligible consumers establish their qualification for Lifeline. Certification occurs at the time an individual is applying to enroll in Lifeline, while Recertification occurs on a periodic basis after the Subscriber has already been certified or upon request of the Company.
- B. Low-income customers who wish to avail themselves of the benefits of Lifeline, will need to complete and sign an application, under penalty of perjury, and provide proof of participation in one or more of the federal or state assistance programs listed in section 3.2.2 of this Tariff. Examples of Proof of participation are 1) a participating card that identifies the eligible program and participant, or 2) a dated document (letter) that identifies the eligible program and participant. Unless the applicant is applying in person at an event, the applicant will need to submit copies or pictures of their proof of participation in at least one of the eligible programs listed in section 3.2.2 of this Tariff. Applicant should not submit original documents because, all copies, pictures and documents submitted to the Company will not be returned.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

- C. The Lifeline Certification Applications are available at enTouch Wireless' website at [www.enTouchwireless.com](http://www.enTouchwireless.com). Consumers without internet access may request to have a Lifeline Certification Application mailed to them by contacting an enTouch Wireless Customer Service Representative at toll free 866-488-8719.
- D. Potential Subscribers may complete the Lifeline Certification Application off of the Company's website, print it, sign it and submit it, along with any supporting documentation that may be required, to enTouch Wireless via fax, email, or delivery via the United States Postal Service ("USPS").
- E. Subscribers who elect to use a paper Self-Certification Application may return the completed and signed application, along with any supporting documentation that may be required, to enTouch Wireless via fax, email, or delivery via the United States Postal Service ("USPS"). Applicants who prefer to submit the Self-Certification Application to EnTouch Wireless via USPS can mail the completed application to:

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Hiawatha, Iowa 52233

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

**3.2.4 Applicable Discounts**

- A. Under the Company's Wireless Lifeline Program, the Company will use all low-income universal service support to provide free airtime minutes or Lifeline discounted rates ensuring that the consumer receives 100% of all universal service support funding for which the Company will seek reimbursement.
- B. The Company anticipates it will receive \$9.25 of federal USF Lifeline support and an additional \$25.00 if the qualified applicant is a Tribal member that resides on the reservation, which the Company will provide to eligible Arizona consumers in the form of free air time.
- C. Potential subscribers are required to list their primary address (a P.O. Box does not constitute an address) on the Lifeline Certification Application and to identify at least one of the programs in which they participate.
- D. Lifeline discounts, provided in the form of free minutes, will not be provided until proof of eligibility has been received by the Company.
- E. Subscribers must complete the annual Recertification process and certify continued eligibility to continue to receive Lifeline-supported services. Subscribers who do not verify their continued eligibility will be de-enrolled from the Lifeline program and their Lifeline discounts will be removed.
- F. Qualified customers can purchase additional airtime in denominations and rates indicated in section 3.1.7 of this tariff.

(N)

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)****3.2.5 60-Day Non-Usage Policy**

- A. The Company has the ability to monitor call activity through CDR platforms. Should a Lifeline customer account not show activity for 60 calendar days (approximately two consecutive months), the customer will be de-enrolled from the Lifeline program on day-61. After day-60, the customer will have to re-apply (complete application and provide proof of identity) and qualify (provide proof of eligibility) for the Lifeline program. Recertification process is not applicable.
- B. Company will provide the customer 30 days' notice that the customer's failure to use the Lifeline service within the 30-day notice period will result in de-enrollment from the Lifeline program for non-usage. In addition to the written notice to the customer's address, the company may send text messages or attempt to call the customer or hot line the Lifeline phone number (forcing the customer to call customer service before making other calls on the Lifeline phone).
- C. A customer may do any one (1) of the following to maintain an active account or cure non-usage prior to de-enrollment on day-61:
1. By having usage (inbound or outbound) with the exception of calls to or from Company Customer Service;
  2. By buying and activating additional product (see section 3.1.3);
  3. By responding affirmatively to our queries regarding your desire to continue to receive services.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

- D. Customer accounts that are cured from non-usage prior to day-61 will retain any unused minutes that accrued during the applicable days of non-usage consistent with the customer's Lifeline plan and additional top up minutes, if applicable.
- E. Customers who have been de-enrolled from the Lifeline program per the 60-Day Non-Usage Rule may re-enroll in the Lifeline program in the future. Assuming that this customer completes the application process and qualifies for Lifeline benefits, the customer will be enrolled in the program and will be provided the monthly allotment of minutes in accordance with the newly selected Lifeline plan following re-enrollment. There is no bridging of minutes or services from previous enrollment of the Lifeline program.
- F. Once a Subscriber has been de-enrolled from Lifeline, the Company will cease seeking reimbursement from the USF for the Subscriber.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

**G. Continued Use of Lifeline phone by De-enrolled Lifeline Customers**

1. Customers, who have been de-enrolled from the Lifeline program due to the 60-Day Non-Usage Rule or for any other reason such as no longer eligible, and wish to continue using the Company phone and retain the associated number will be given a 30-day grace period to contact Customer Service regarding continuing services. The affected customer may contact Customer Service by dialing 611 from their Company phone or by dialing toll free 1-888-543-3620 from any wireline phone or non-lifeline wireless phone to make suitable arrangements to reestablish service within 30 days of de-enrollment from the Lifeline program.
2. During the 30-day grace period or until arrangements for continued service are made, whichever occurs first, the customers will be able to place 911 calls for emergencies and 611 calls to customer service from their Company phones.
3. If arrangements to continue the account have not been established during the 30 day grace period, the customer account will be terminated and services will be disconnected. Disconnected accounts will not be able to place 911 calls for emergencies or 611 calls to customer service

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

**3.2.6 Calling Scope**

- A. The Company provides the following Custom Calling features at no additional charge:
  - 1. Caller ID;
  - 2. Call Waiting
  - 3. Call Forwarding
  - 4. 3-Way Calling; and
  - 5. Basic Voice Mail.
- B. Airtime includes both local and domestic long distance calling.
- C. In the event that all airtime has been used, Lifeline Subscribers will have the capability of purchasing additional airtime in denominations and at rates indicated in Section 3.1.7 of this Tariff.
- D. Calls to Customer Service by dialing 611 from the Lifeline phone are free. Calls originated from the Company Lifeline phone to one of the Company's toll free customer service numbers and Customer Service IVR will be deducted from the customer's available minutes.
- E. Calls to toll free numbers will reduce minutes. To avoid airtime deductions, toll free calls, including calls to the Company's toll free customer service number, should be placed from a landline phone.
- F. Wireless handsets will be delivered at no charge to qualifying Subscribers, service will be activated, and the requisite number of minutes will be added upon certification of the Subscriber for Lifeline.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

- G. Unless stated otherwise in the Lifeline Plan, unused minutes will roll over to the next month only. "Fresh" minutes will be automatically loaded to the currently available minutes of the account of each Subscriber on a monthly basis month.
- H. Airtime reduction of minutes applies to all calls simultaneously, and airtime reduction of minutes applies to message retrieval.
- I. Airtime reduction of minutes applies to forwarded/transferred calls even in the event the call is sent to a wireline telephone.

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**SECTION 3 – DESCRIPTION OF SERVICE (CONT'D)**

Reserved for future use.

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**SECTION 4. SERVICE AREA****4.1 Service Area – Zip Codes**

**4.1.1** The coverage list does not include the six tribally-owned carriers, 1) Fort Mohave Telecom; 2) Gila River Telecom; 3) Hopi Telecom; 4) Saddleback Communications for the Salt River Pima-Maricopa Indian Community; 5) San Carlos Apache Telecom; and 6) Tohono O’odham Utility Authority.

85001	85021	85041	85069	85119	85178
85002	85022	85042	85070	85120	85190
85003	85023	85043	85071	85122	85191
85004	85024	85044	85072	85123	85192
85005	85025	85045	85073	85127	85193
85006	85026	85046	85074	85128	85194
85007	85027	85048	85075	85130	85201
85008	85028	85050	85076	85131	85202
85009	85029	85051	85078	85132	85203
85010	85030	85053	85079	85135	85204
85011	85031	85054	85080	85137	85205
85012	85032	85060	85082	85138	85206
85013	85033	85061	85083	85139	85207
85014	85034	85062	85085	85140	85208
85015	85035	85063	85086	85141	85209
85016	85036	85064	85087	85142	85210
85017	85037	85065	85097	85143	85211
85018	85038	85066	85098	85145	85212
85019	85039	85067	85117	85172	85213
85020	85040	85068	85118	85173	85214

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**SECTION 4: SERVICE AREA (CONT'D)**

85215	85261	85301	85333	85358	85387
85216	85262	85302	85334	85359	85388
85218	85263	85303	85335	85360	85390
85219	85264	85304	85336	85361	85392
85224	85266	85305	85337	85362	85395
85225	85267	85306	85338	85363	85396
85226	85268	85307	85339	85364	85501
85233	85269	85308	85340	85365	85502
85234	85271	85309	85341	85366	85531
85236	85274	85310	85342	85367	85532
85244	85275	85311	85343	85369	85533
85246	85277	85312	85344	85371	85534
85248	85280	85318	85345	85372	85535
85249	85281	85320	85346	85373	85536
85250	85282	85321	85347	85374	85539
85251	85283	85322	85348	85375	85540
85252	85284	85323	85349	85376	85541
85253	85285	85324	85350	85377	85543
85254	85286	85325	85351	85378	85544
85255	85287	85326	85352	85379	85545
85256	85295	85327	85353	85380	85546
85257	85296	85328	85354	85381	85547
85258	85297	85329	85355	85382	85548
85259	85298	85331	85356	85383	85551
85260	85299	85332	85357	85385	85552

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SECTION 4: SERVICE AREA (CONT'D)

85553	85626	85662	85723	85750	85934
85554	85627	85670	85724	85751	85935
85601	85628	85671	85725	85752	85936
85602	85629	85701	85726	85754	85937
85603	85630	85702	85728	85755	85938
85605	85631	85703	85730	85756	85939
85606	85632	85704	85731	85757	85940
85607	85633	85705	85732	85775	85941
85608	85635	85706	85733	85901	85942
85609	85636	85707	85734	85902	86001
85610	85637	85708	85735	85911	86002
85611	85638	85709	85736	85912	86003
85613	85640	85710	85737	85920	86004
85614	85641	85711	85738	85922	86011
85615	85643	85712	85739	85923	86015
85616	85644	85713	85740	85924	86016
85617	85645	85714	85741	85925	86017
85618	85646	85715	85742	85926	86018
85619	85648	85716	85743	85927	86020
85620	85650	85717	85744	85928	86021
85621	85652	85718	85745	85929	86022
85622	85653	85719	85746	85930	86023
85623	85654	85720	85747	85931	86024
85624	85655	85721	85748	85932	86025
85625	85658	85722	85749	85933	86028

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SECTION 4: SERVICE AREA (CONT'D)

86029	86321	86404	86445
86031	86322	86405	86446
86032	86323	86406	86502
86033	86324	86409	86503
86035	86325	86411	86504
86036	86326	86412	86505
86038	86327	86413	86506
86040	86329	86426	86507
86044	86331	86427	86508
86045	86332	86429	86510
86046	86333	86430	86511
86047	86334	86431	86512
86052	86335	86432	86514
86053	86336	86433	86515
86054	86337	86434	86520
86301	86338	86435	86535
86302	86339	86436	86538
86303	86340	86437	86540
86304	86341	86438	86544
86305	86342	86439	86545
86312	86343	86440	86547
86313	86351	86441	86556
86314	86401	86442	
86315	86402	86443	
86320	86403	86444	

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**SECTION 4: SERVICE AREA (CONT'D)****4.2 8-Digit CLLI Codes and Rate Center**

- 4.2.1** The coverage list does not include the six tribally-owned carriers, 1) Fort Mohave Telecom; 2) Gila River Telecom; 3) Hopi Telecom; 4) Saddleback Communications for the Salt River Pima-Maricopa Indian Community; 5) San Carlos Apache Telecom; and 6) Tohono O'odham Utility Authority.

State	CLLI	RC ABBRE
AZ	AGULAZXC	AGUILA
AZ	AJO AZXC	AJO
AZ	ALPIAZXC	ALPINE
AZ	BGDDAZXC	BAGDAD
AZ	BLCYAZXC	BULLHEADCY
AZ	BLMSAZXF	BLACK MESA
AZ	BONTAZXC	BONITA
AZ	BOUSAZXC	BOUSE
AZ	BOWIAZXC	BOWIE
AZ	BVDMAZ01	LITTLEFLD
AZ	CFTNAZXC	CLIFTON
AZ	CHNLAZXC	CHINLE
AZ	CIBCAZXC	WHITERIVER
AZ	CIBLAZXC	CIBOLA
AZ	CLCYAZAA	COLORADOCY
AZ	CSELAZXC	CASCABEL
AZ	CSRKAZXC	CASTLEROCK
AZ	DLKNAZXC	DILKON
AZ	DLSPA ZXC	LKMHVRNCHS
AZ	DNCNAZXC	DUNCAN
AZ	DNHSAZXC	DENNEHOTSO

**SECTION 4 – SERVICE AREA (CONT'D)**

State	CLI	RC ABBRE
AZ	DTLDAZ01	HYDER
AZ	EHRNAZXF	EHRENBURG
AZ	ELFRAZXC	ELFRIDA
AZ	ELOYAZ05	SILVERBELL
AZ	FRDNAZAC	FREDONIA
AZ	FTDFAZXC	FTDEFIANCE
AZ	GANDAZXC	GANADO
AZ	GLVYAZXC	KINGMAN
AZ	GRERAZXC	GREER
AZ	GSWDAZXC	GREASEWOOD
AZ	HEBRAZXC	HEBER
AZ	HLBKAZXC	HOLBROOK
AZ	HLLKAZXC	WHITERIVER
AZ	KABTAZXC	KAIBITO
AZ	KGMNAZXC	KINGMAN
AZ	KGMNAZXE	KINGMAN
AZ	KYNTAZXC	KAYENTA
AZ	LEPPAZXC	LEUPP
AZ	LHCYAZXC	LKHAVASUCY
AZ	LKCHAZXC	LUKACHUKAI
AZ	LKSDAZAE	PINETOP
AZ	MCNRAZXC	WHITERIVER
AZ	MDVWAZXC	MEADVIEW
AZ	MHVYAZXC	MOHAVE VLY
AZ	MMLKAZXC	MORMONLAKE
AZ	MNFRAZXC	CHINLE
AZ	MRCNAZXC	MARBLECNYN
AZ	MRCNAZXE	GREENEHVN

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**SECTION 4 – SERVICE AREA (CONT'D)**

State	CLLI	RC ABBRE
AZ	PEORAZFS	LKPLEASANT
AZ	PEORAZFS	PHOENIX
AZ	PERCAZXC	PEARCE
AZ	PINNAZXC	PINONCTNWD
AZ	PNDLAZXC	SHOW LOW
AZ	PNTPAZXA	PINETOP
AZ	PNTPAZXC	PINETOP
AZ	PRDMAZXC	PARKER DAM
AZ	PRKRAZXC	PARKER
AZ	PRTLAZXC	PORTAL
AZ	PSTNAZXC	PARKER DAM
AZ	QRTZAZXC	QUARTZSITE
AZ	RDVYAZXC	RED VALLEY
AZ	RHRKAZXC	ROUGH ROCK
AZ	RKPNAZXC	ROCK POINT
AZ	RSVTAZXC	ROOSEVTLK
AZ	SALMAZXC	SALOME
AZ	SASBAZXC	SASABE
AZ	SCDMAZ89	PHOENIX
AZ	SGMNAZXC	SELIGMAN
AZ	SHLWAZXC	SHOW LOW
AZ	SHNTAZXC	SHONTO
AZ	SNDRAZXC	SANDERS
AZ	SNSMAZXC	SAN SIMON
AZ	SNWFAZXC	SNOWFLAKE

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**SECTION 4 – SERVICE AREA (CONT'D)**

State	CLLI	RC ABBRE
AZ	SNZNAZXC	SUNIZONA
AZ	SPVLAZXC	SPRINGEVL
AZ	STJHAZXB	ST JOHNS
AZ	STMCAZXE	WINDOWROCK
AZ	SUPAAZXC	SUPAI
AZ	TBCYAZXC	TUBA CITY
AZ	TNBSAZXC	ROOSEVTLK
AZ	TNPSAZXR	TEECNOSPOS
AZ	TOYIAZXC	TOYEI
AZ	TSILAZXC	TSAILE
AZ	TXTNAZAB	PEACH SPG
AZ	WDRNAZXC	WIDE RUINS
AZ	WHRVAZXB	WHITERIVER
AZ	WIKPAZXC	WIKIEUP
AZ	YONGAZXC	YOUNG
AZ	YUCCAZXC	YUCCA
AZ	AGFIAZSR	PHOENIX
AZ	ASFKAZMA	FLAGSTAFF
AZ	AZCYAZ03	CASAGRANDE
AZ	BCKYAZMA	PHOENIX
AZ	BISBAZMA	BISBEE
AZ	BLCNAZMA	PHOENIX
AZ	BNSNAZMA	BENSON
AZ	BNSNAZSD	BENSON
AZ	BRDSAZMA	PHOENIX

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**SECTION 4 – SERVICE AREA (CONT'D)**

State	CLLI	RC ABBRE
AZ	CHNDAZMA	PHOENIX
AZ	CHNDAZSO	PHOENIX
AZ	CHNDAZWE	PHOENIX
AZ	CHVYAZMA	PRESCOTT
AZ	CLDGAZMA	CASAGRANDE
AZ	CMVRAZMA	SEDONA
AZ	CMVRAZRR	SEDONA
AZ	CRCYAZNM	PHOENIX
AZ	CRNDAZMA	TUCSON
AZ	CSGRAZMA	CASAGRANDE
AZ	CTWDAZMA	SEDONA
AZ	CTWDAZSO	SEDONA
AZ	CVCKAZMA	PHOENIX
AZ	DDVLAZNM	HAYDEN
AZ	DGLSAZMA	DOUGLAS
AZ	DRVYAZNO	PHOENIX
AZ	ELOYAZ01	CASAGRANDE
AZ	FLGSAZEA	FLAGSTAFF
AZ	FLGSAZMA	FLAGSTAFF
AZ	FLGSAZSO	FLAGSTAFF
AZ	FLRNAZMA	CASAGRANDE
AZ	FTMDAZMA	PHOENIX
AZ	FTMDAZNO	PHOENIX
AZ	GDYRAZCW	PHOENIX
AZ	GLBNAZMA	GILA BEND

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**SECTION 4 – SERVICE AREA (CONT'D)**

State	CLLI	RC ABBRE
AZ	GLDLAZMA	PHOENIX
AZ	GLOBAZMA	GLOBE
AZ	GNVYAZMA	TUCSON
AZ	GRCNAZMA	GRANDCANYON
AZ	HGLYAZMA	PHOENIX
AZ	HGLYAZQC	PHOENIX
AZ	HMBLAZMA	PRESCOTT
AZ	HYDNAZMA	HAYDEN
AZ	JSCYAZMA	WINSLOW
AZ	KRNYAZMA	HAYDEN
AZ	LTPKAZMA	PHOENIX
AZ	MARNAZ02	TUCSON
AZ	MARNAZ03	TUCSON
AZ	MARNAZMA	TUCSON
AZ	MAYRAZMA	PRESCOTT
AZ	MESAAZGI	PHOENIX
AZ	MESAAZMA	PHOENIX
AZ	MIAMAZMA	GLOBE
AZ	MMTHAZMA	SAN MANUEL
AZ	MRCPAZMA	CASAGRANDE
AZ	MSPKAZMA	FLAGSTAFF
AZ	NGLSAZ03	NOGALES
AZ	NGLSAZMA	NOGALES
AZ	NGLSAZMW	NOGALES
AZ	NWRVAZMA	PHOENIX

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**SECTION 4 – SERVICE AREA (CONT'D)**

State	CLI	RC ABBRE
AZ	ORCLAZMA	SAN MANUEL
AZ	PAGEAZMA	PAGE
AZ	PHNXAZ81	PHOENIX
AZ	PHNXAZBW	PHOENIX
AZ	PHNXAZCA	PHOENIX
AZ	PHNXAZEA	PHOENIX
AZ	PHNXAZGR	PHOENIX
AZ	PHNXAZLV	PHOENIX
AZ	PHNXAZMA	PHOENIX
AZ	PHNXAZMR	PHOENIX
AZ	PHNXAZMY	PHOENIX
AZ	PHNXAZNE	PHOENIX
AZ	PHNXAZNO	PHOENIX
AZ	PHNXAZNW	PHOENIX
AZ	PHNXAZPP	PHOENIX
AZ	PHNXAZPR	PHOENIX
AZ	PHNXAZSE	PHOENIX
AZ	PHNXAZSO	PHOENIX
AZ	PHNXAZSY	PHOENIX
AZ	PHNXAZWE	PHOENIX
AZ	PIMAAZMA	PIMA
AZ	PINEAZMA	PAYSON
AZ	PLMNAZMA	BISBEE
AZ	PRSCAZEA	PRESCOTT
AZ	PRSCAZMA	PRESCOTT

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**SECTION 4 – SERVICE AREA (CONT'D)**

State	CLLI	RC ABBRE
AZ	PRVYAZPP	PHOENIX
AZ	PTGNAZEL	NOGALES
AZ	PTGNAZMA	NOGALES
AZ	PYSNAZMA	PAYSON
AZ	SCDLAZMA	PHOENIX
AZ	SCDLAZSH	PHOENIX
AZ	SCDLAZTH	PHOENIX
AZ	SEDNAZMA	SEDONA
AZ	SEDNAZSO	SEDONA
AZ	SFFRAZMA	SAFFORD
AZ	SMTNAZMA	SOMERTON
AZ	SNMNAZMA	SAN MANUEL
AZ	SPRRAZMA	SUPERIOR
AZ	SPRSAZEA	PHOENIX
AZ	SPRSAZMA	PHOENIX
AZ	SPRSAZWE	PHOENIX
AZ	SRVSAZMA	SIERRAVIST
AZ	SRVSAZNO	SIERRAVIST
AZ	SRVSAZSO	SIERRAVIST
AZ	STFDAZMA	CASAGRANDE
AZ	TCSNAZCA	TUCSON
AZ	TCSNAZCO	TUCSON
AZ	TCSNAZCR	TUCSON
AZ	TCSNAZEA	TUCSON
AZ	TCSNAZFW	TUCSON

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**SECTION 4 – SERVICE AREA (CONT'D)**

State	CLLI	RC ABBRE
AZ	TCSNAZMA	TUCSON
AZ	TCSNAZML	TUCSON
AZ	TCSNAZNO	TUCSON
AZ	TCSNAZRN	TUCSON
AZ	TCSNAZSE	TUCSON
AZ	TCSNAZSO	TUCSON
AZ	TCSNAZSW	TUCSON
AZ	TCSNAZTV	TUCSON
AZ	TCSNAZWE	TUCSON
AZ	TEMPAZMA	PHOENIX
AZ	TEMPAZMC	PHOENIX
AZ	TLSNAZMA	PHOENIX
AZ	TMBSAZMA	TOMBSTONE
AZ	TNCKAZMA	PAYSON
AZ	TUBCAZMA	TUCSON
AZ	VAILAZNO	TUCSON
AZ	VAILAZSO	TUCSON
AZ	WCBGAZMA	WICKENBURG
AZ	WHTKAZMA	PHOENIX
AZ	WHTLAZMA	WHITLOW
AZ	WLCXAZMA	WILLCOX
AZ	WLMSAZMA	FLAGSTAFF
AZ	WLTNAZMA	YUMA
AZ	WNBGAZ01	PHOENIX
AZ	WNSLAZMA	WINSLOW

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**SECTION 4 – SERVICE AREA (CONT'D)**

State	CLLI	RC ABBRE
AZ	XXXXXXXX	TUCSON
AZ	YRNLAZMA	WICKENBURG
AZ	YUMAAZFT	YUMA
AZ	YUMAAZMA	YUMA
AZ	YUMAAZSE	YUMA

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